What you should do first

How can I retrieve and re-install apps that came preinstalled on my device?

Most of preinstalled applications are integrated in a internal software. We also give you access to additionnal applications that can be installed during the installation wizard. You will find them for each device on ftp://support.archos.com

To reinstall them after the reset of your device, please follow this order :

1. When you turn on your device after the reset, copy the files in the internal memory of your device via a computer <u>before</u> passing through the installation wizard. If you already passed through the wizard, see below. If you made a mistake when you copied your files, restart your device before copying your files.
2. After you copied the files, follow the start-up guide until the step suggesting you to install applications.

If you want to reset the applications while you already accessed the Android™ system, you will need to restart the wizard. There are two methods, depending on your device. Go in (or) **Settings** and then :

- in **Repair and formatting**, select the option Installation Wizard.

or

- in **About phone**, select the option Start wizard

To manually reinstall an application without going through the wizard, please read the following FAQ.
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