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How can I reset my Cesium tablet ?

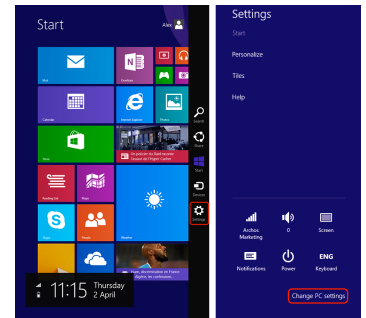


We recommend to use this procedure for all the locked devices that can't be unlocked, all the devices that do not boot and all the devices that encounter a software malfunctioning. You will restore the device to its default settings and erase the internal storage. Before restoring the device, save your data and charge fully the device's battery.

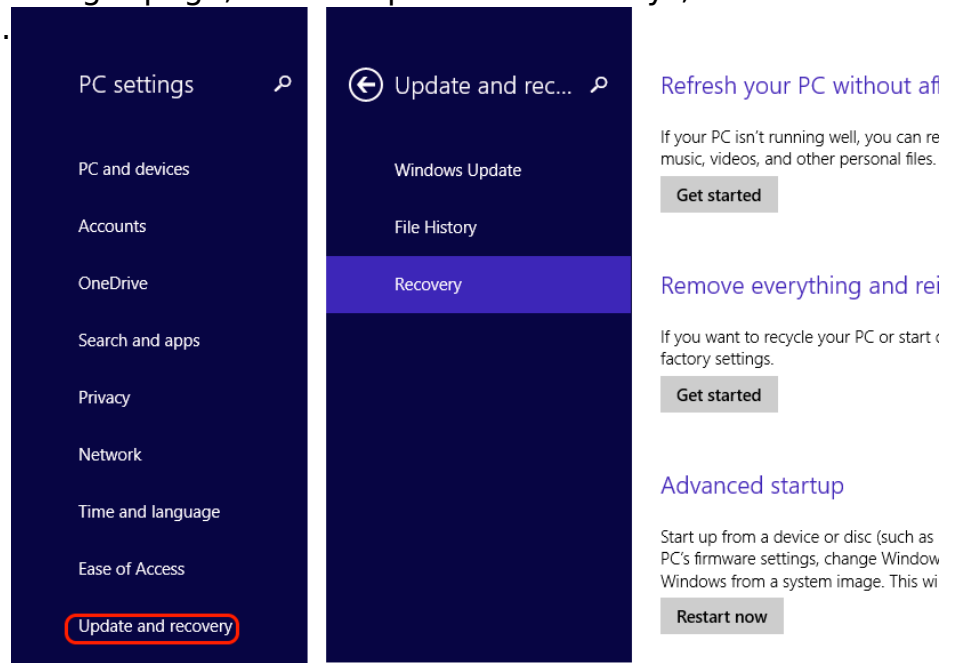
Caution: if you reset your tablet without activating the Office license, you will lose the free license that was included with your device. You will need then to purchase a new license to use Office. So make sure to activate the provided license before you start resetting the device.

1. If you can't access the Windows® interface
 - a. Press the ON/OFF button to turn on your device.
 - b. If you have locked your device with a password, type in the password to unlock.
 - c. On the tablet's homescreen, slide your finger to the left from the right edge of the screen.
 - d. Select "Settings", then "Modify the PC settings".

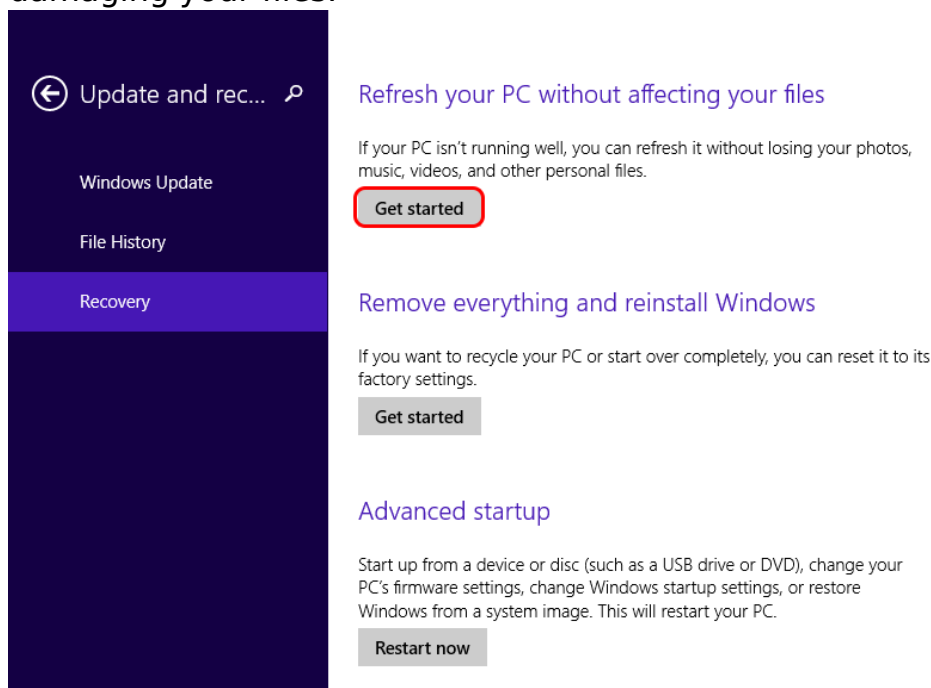
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- e. In the "PC settings" page, select "Update & recovery", then select "Recovery".



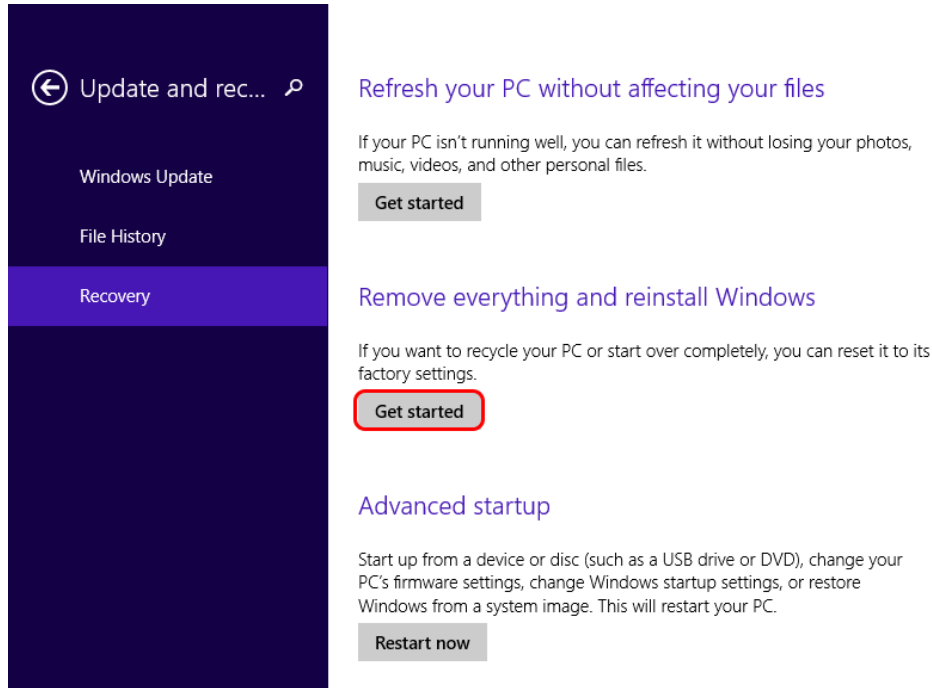
- **If your device doesn't function properly, you can update it without erasing your photos, your music, your vids or other personal files:** Select "Start" to update your tablet without damaging your files.



- **If you want to clean up totally your tablet or refurbish it, you can restore it to its default settings:** Select "Start" to delete

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Windows and reinstall it.



2. If you can't access the Windows® interface

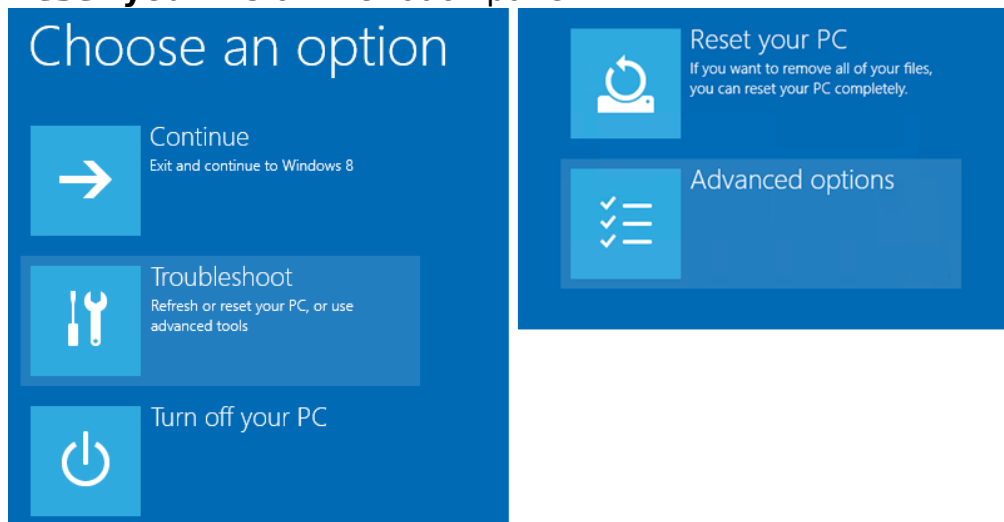
 **This procedure will remove all your data, and also the free Office 365 license**

- Turn off your tablet by holding the ON/OFF button
Wait 30 seconds until the device is completely turned off.
- Hold the Volume - and press the ON/OFF button to restart the device.
- Release the volume button only when the charging process is shown



as followed **Please wait.**

- Connect the USB charger to your tablet.
- Once the recover interface is displayed, select **Troubleshoot**, then **Reset your PC** on the touch panel.



- Validate then select **Just remove my files** in the last displayed screen.

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