

# Smartphones & Tablets | Windows™

## How to restore my ARCHOS 50 Cesium to its default settings ?



This process is recommended for your device if : it is frozen, it doesn't turn on or you are experiencing a software issue. It will allow you to perform a low level format on your device. Thus all the data will be deleted, you won't be able to retrieve them.

1. **We strongly recommend to back them up first.**
2. **Keep in mind that your device's battery must be charged enough to perform this operation.**

### 1. If you can have access to the Windows Phone® interface

- a. Press the ON/OFF button to turn on your device
- b. On the device's homescreen, pull down the status bar and select **All settings**
- c. In the **System** section, scroll up the menus then select **about > reset your phone**

### 2. If you can't access the Windows Phone® interface

- a. Turn off the mobile phone (you can also remove the battery and replace it to turn off the phone)
- b. Hold Volume - then plug your phone to the power connector until a question mark is displayed
- c. Press once the following buttons one after the other : Volume +, Volume -, ON/OFF, Volume -
- d. The mobile reboots and a notched wheel displaying the running process appears. After a certain period of time, your mobile phone will reboot. At the end of the resetting process, your mobile phone

# Smartphones & Tablets | Windows™

will ask you to do the setup through a wizard



If the question mark is not displayed or you missed a step, restart the whole process.

Unique solution ID: #1738

Author: Admin FAQ

Last update: 2022-09-05 08:47