

Wireless Connections

Why don't I have a 4G connection when my network is correctly set up ?

You need to be in an area covered by the 4G network of your mobile network provider.

Make sure you have subscribed to a 4G option in your mobile contract and that [data roaming](#) is activated on your device.

You may need to activate the 4G option yourself in the user account section on your mobile network provider's website.

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