Troubleshooting

What can I do if I can't pair one of my accessories?

Each of your accessories is delivered with an insulation label to prevent the batteries running out in transport. This label needs to be removed before use.

Make sure that your accessory is not placed on a metalic item, otherwise the connection with your Smart Home Tablet may be problematic.

Also make sure that your accessory has enough battery. Otherwise, please change the batteries.

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