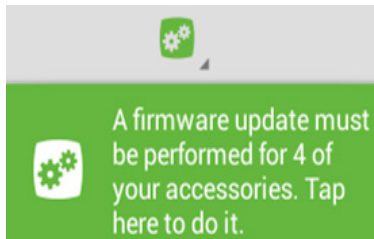


# Troubleshooting

## Why can't I take photos / videos or any measurements with my accessories?

There is probably an update required for your accessories. You will be notified by a message on the **ARCHOS Smart Home** application.



Press the message to perform the updates to your accessories. Make sure to have an active WiFi connection to perform the update.

Unique solution ID: #1630

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