


Troubleshooting

Why did I get an E1 error message after a measurement?

An E1 error means that the synchronisation with your smart device has not worked. To solve the problem, you should:

- Make sure that Bluetooth® is on on your smart device
- Make sure that the  **ARCHOS Connected Self** application is on
- Check that your object and your smart device are within Bluetooth® distance of each other
- check that your object and your smart device have sufficient battery

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