

Troubleshooting

Why don't my measurements appear in my history?

Connected Scale / Blood Pressure Monitor

If the measurement has been correctly sent from your Connected Scale or Blood Pressure Monitor, make sure that your object is linked to the correct user in the

ARCHOS Connected Self application. You can check this from the settings section in the top right then press on your object in the menu.



All the unlinked measurements can be seen in the notifications area of the main section of the application. To link a measurement to a user just press on the square on the right and choose a user.

Activity Tracker

With the Activity Tracker you can manually synchronize by following these steps....

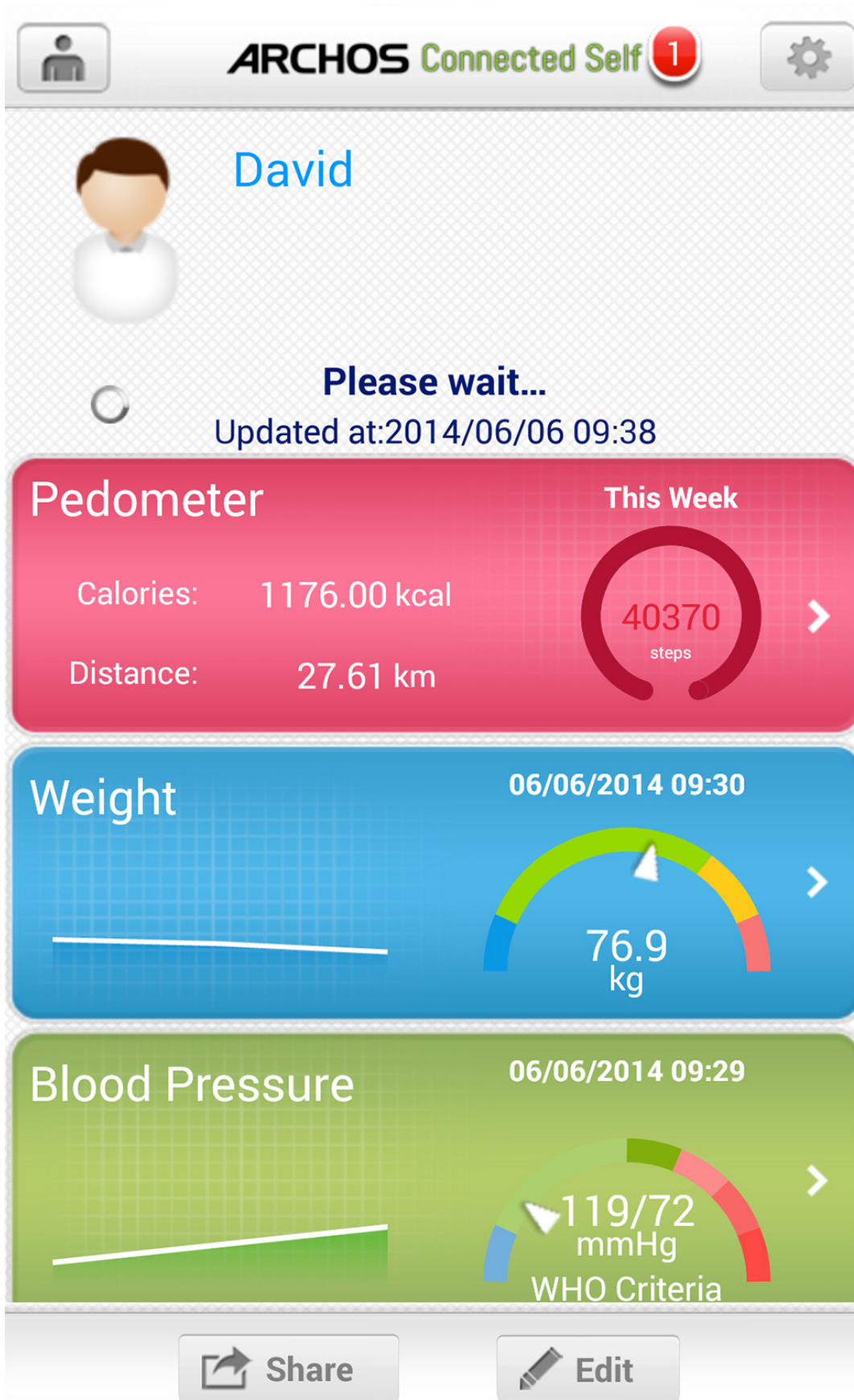
From the main meny press and hold the center of the screen and pull your finger down.

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The screenshot shows the ARCHOS Connected Self app interface. At the top, there is a header with a user icon, the text "ARCHOS Connected Self" with a red notification badge containing the number "1", and a settings gear icon. Below the header, a user profile for "David" is shown with a red arrow pointing down to a message: "Release to refresh" with a sub-message "Updated at: 2014/06/06 09:38" and an upward-pointing arrow icon. The main content area consists of three data cards: 1. "Pedometer" (pink background) showing "Calories: 1176.00 kcal", "Distance: 27.61 km", and "This Week" progress with "40370 steps". 2. "Weight" (blue background) showing a scale icon, a date/time stamp "06/06/2014 09:30", and a gauge reading "76.9 kg". 3. "Blood Pressure" (green background) showing a date/time stamp "06/06/2014 09:29" and a gauge reading "110/72". At the bottom, there are "Share" and "Edit" buttons.

Let go when invited to an your data should synchronize. You should wait whilst the data is updated.

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Unique solution ID: #1426

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Last update: 2014-09-08 15:00

Page 3 / 3

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URL: <http://faq.archos.com//index.php?action=artikel&cat=135&id=197&artlang=en>