

# Specific by device

## [XS/XS2] What can I do when the keyboard doesn't operate correctly?

Make sure your keyboard is well connected to your tablet. A keyboard icon is displayed in the notification bar. A sound should be produced on successful connection.

If your keyboard still doesn't function, register your device in your ARCHOS account in order to contact our technical support. A number will be provided so that you can return your product to our customer service.

Unique solution ID: #1681

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