

Power Series

How to reinitialize my ARCHOS 50 Power?



This process is recommended for your device if : it is frozen, it doesn't turn on or you are experiencing a software issue. It will allow you to perform a low level format on your device. Thus all the data will be deleted, you won't be able to retrieve them. We strongly recommend to back them up first. Keep in mind that your device's battery must be charged enough to perform this operation.

Since Android™ 5.0, your device is linked to your Google™ account. If you reset your device from the recovery menu (method 2), you will have to set the same Google™ account you filled in the last wizard. If you reset your device in order to resell it, please use the method 1.

1. If you can have access to the Android™ interface

- a. Select the Settings app then select Backup & reset.
- b. Select Factory data reset.
- c. Select "Reset phone" and confirm.

2. If you can't access the Android™ interface

- a. Turn off the device by using the ON/OFF button.
- b. Press and hold the Volume + button then press the ON/OFF button until the device turns on.
- c. As soon as the bootlogo is displayed, keep holding the Volume + button and release the ON/OFF button.
The Android No Command robot is displayed.
- d. Release the Volume + button.
- e. Hold anew the ON/OFF button and press the Volume + button to



If displayed the Android robot in the recovery menu, please start again from the beginning.

Use the Volume buttons to navigate and the ON/OFF button to validate.

Power Series

- a. Select "Wipe data/factory reset" and validate.
- b. Select "Yes -- delete all user data" and validate to remove all the user data.
- c. At the end of the process, select "Reboot system now" and validate to restart the device.

Unique solution ID: #1947

Author: Djibril

Last update: 2016-04-26 10:35