

What you should do first

How can I reset my device?

There are several methods depending on your device:

- If you have a physical reset hole on your device. Simply press a suitable tool (such as a paperclip) through the hole to press the button and press once to turn off your device. Then simply turn on your device.
- If you do not have a physical reset button. Simply press and hold the power button on your device for 10 seconds. Your device will turn off, you can then turn it back on.
- If the battery of your device is removable. You can remove it and then re-insert it. Then simply turn on your device.

Unique solution ID: #1570

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