

# First things to know

## Taking care of your device

To extend the life of your device, it is important to take care of it and be sure not to use it in a way that could damage the screen. Over time, even the smallest cracks on your screen can grow and turn into real breaks.

### **What is advised**

- Protect your device with a suitable protective cover and a screen protector.
- If not in use, leave your device on a flat and clean surface.
- Keep an eye on your device if used by a young child.
- Clean the screen with a cloth or tissue specially designed for cleaning glasses or computer screens.
- Clean the inputs (headphones, SIM, USB...) with a spray can of dry gas (for computer keyboards).

### **What you need to avoid**

- Do not leave your device near objects that can scratch (eg: keys).
- Do not put your phone in an inappropriate place (ex: rear pants pocket).
- Avoid high humidity or extreme temperature.
- Do not insert inappropriate items into the different inputs (SIM, USB, headphones...).
- Do not force when inserting the SIM or SD card, make sure you insert it in the right way.

If despite all these precautions, you encounter a problem, you can contact our [technical support](#).

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