Neon Series
How to reinitialize my ARCHOS 90b Neon ?

⚠️**This process is recommended for your device if : it is frozen, it doesn't turn on or you are experiencing a software issue. It will allow you to perform a low level format on your device. Thus all the data will be deleted, you won't be able to retrieve them. We strongly recommend to back them up first. Keep in mind that your device's battery must be charged enough to perform this operation.**

1. If you can have access to the Android™ interface

    a. Select the Settings app then select Backup & reset > Factory data reset
    b. Select "Reset tablet" and confirm
2. If you can't access the Android™ interface

    a. The tablet must be off (push the reset button if available **or** the power button for 10 secs).
    b. Press & hold the Back button on the edge
    c. Press the ON/OFF button until the tablet turns on
    d. Release the Back button once the green robot is displayed

    Slide up / down onto the touch screen panel to navigate and tap it to confirm

⚠️ If you failed to access to the recovery menu, please start again from the beginning.

    a. Select "Wipe data/factory reset" and validate to restore your device

      to its default settings

  b. Select "Yes -- delete all user data" and validate to remove all the user data

  c. Select "Reboot system now" and validate to reboot the device

Your device has now been reinitialized. To download and install the original content of your tablet, please see the [following FAQ.](#)

Unique solution ID: #1639

Author: Admin FAQ

Last update: 2015-06-24 16:31